

External Appeals—HMOs 2008

Data source: NYSID

HMO	Total Reviews	Reversed Reviews	Reversed in Part	Upheld Reviews	Reversal Rate ¹
Aetna Health Inc.	22	7	1	14	36.4%
Atlantis Health Plan	11	5	1	5	54.5%
CDPHP	14	6	1	7	50.0%
Community Blue (HealthNow)	19	5	5	9	52.6%
Empire HealthChoice HMO, Inc.	161	73	8	80	50.3%
Excellus Health Plan, Inc. (HMO)	67	30	2	35	47.8%
GHI HMO Select, Inc.	9	4	0	5	44.4%
Health Net of NY, Inc.	107	38	6	63	41.1%
HIP HMO	83	21	8	54	34.9%
Independent Health Association, Inc. (IHA)	11	8	0	3	72.7%
MVP Health Plan, Inc.	21	9	0	12	42.9%
Oxford Health Plans of NY, Inc.	97	38	4	55	43.3%
Rochester Area HMO, Inc. (Preferred Care)	16	8	1	7	56.3%
TOTAL	638	252	37	349	Avg. = 45.3%

¹Rate includes "reversed-in-part" decisions.