

Internal Appeals—HMOs 2008

Data source: NYSID

HMO	Filed Appeals	Closed Appeals ¹	Reversed Appeals	Reversal Rate
Aetna Health Inc. ²	498	488	195	40.0%
Atlantis Health Plan, Inc.	376	375	128	34.1%
CDPHP ³	454	452	153	33.8%
Community Blue (HealthNow)	252	230	72	31.3%
Empire HealthChoice HMO, Inc.	224	222	72	32.4%
Excellus Health Plan, Inc. (HMO)	784	798	401	50.3%
GHI HMO Select, Inc.	194	205	114	55.6%
Health Net of NY, Inc.	1,154	1,161	322	27.7%
HIP HMO	65	60	31	51.7%
Independent Health Association, Inc. (IHA) ³	193	190	114	60.0%
MVP Health Plan, Inc.	195	193	29	15.0%
Oxford Health Plans of NY, Inc.	2,149	2,108	784	37.2%
Rochester Area HMO, Inc. (Preferred Care)	145	146	29	19.9%
TOTAL	6,683	6,628	2,444	Avg. = 36.6%

¹ Closed internal appeals can exceed filed internal appeals in 2008 because closed internal appeals also include internal appeals filed prior to 2008.

² Includes UR data for Aetna Health Ins. Co. of NY.

³ Includes data for Art. 43 company.